Mohamed Naail Nafiz

Software Delivery and Implementation Specialist

DIGITAL PROJECT MANAGEMENT | UI DESIGN | ERP AND BANKING TECHNOLOGY

Maldives | +960 747 6798 | naailnafiz@icloud.com | naailnafiz@gmail.com
www.naailnafiz.com | Open to relocate to Melbourne | Employer sponsorship required

PROFESSIONAL PROFILE

Software delivery and implementation professional with experience in banking technology, ERP, mobile and web products. At Bank of Maldives, supports core banking and card technology across T24, Silverlake Axis, CardWizard and MX100. Founded and independently operated Synapse Consulting for four years, managing client discovery, scope, UI design, development, Odoo implementation, rollout and support. Combines hands-on engineering with digital project management and stakeholder communication.

CORE CAPABILITIES

Digital delivery: Requirements discovery, scope and planning, stakeholder communication, testing, rollout and support

Implementation: Odoo ERP, QuickBooks, workflow mapping, database setup, systems integration, automation and production support

UI and product: User interface design for web and mobile products, responsive interfaces, business workflows and Adobe Creative Suite

Engineering: Python, PHP, Dart, Flutter, JavaScript, HTML, CSS, REST APIs, MySQL, Firebase and DigitalOcean

Banking technology: T24, Silverlake Axis, CardWizard, MX100, End of Day operations, card issuance and personalisation

PROFESSIONAL EXPERIENCE

BANK OF MALDIVES

Banking Solutions Engineer | Malé, Maldives **2023 - Present**

- Support business-critical banking applications and End of Day processes, with a focus on operational continuity and timely issue resolution.
- Investigate operational issues across T24 and Silverlake Axis and support day-to-day banking technology initiatives.
- Provide technical support for card issuance and personalisation using CardWizard and MX100, including hardware and software fault diagnosis for card embossing equipment.
- Contribute to card embossing software implementation and configuration through testing, troubleshooting, rollout and post-implementation support.
- Develop internal automation and solution components using Python and PHP in response to operational needs.

SYNAPSE CONSULTING

Founder and Digital Project Lead | Maldives **2021 - Present**

- Founded and independently operated the consultancy for four years, owning client communication, requirements, scope, UI design, development, implementation, delivery and ongoing support.
- Lead end-to-end delivery of mobile applications, web applications and custom business systems from discovery and solution design through deployment.
- Design user interfaces for web and mobile products and translate business needs into practical screens, workflows and software requirements.
- Implement and customise Odoo ERP solutions for SMEs by mapping existing processes, configuring workflows and developing targeted automation.
- Build products and client systems with Flutter, Dart, PHP and database-driven workflows while managing the firm's daily operations.

ADDITIONAL RELEVANT EXPERIENCE

BUSINESS MANAGEMENT SOLUTIONS

Software Support Consultant and Developer | Maldives **2021 - 2022**

- Supported Odoo ERP and QuickBooks implementations, helping businesses configure software around operational and financial workflows.
- Developed custom Odoo functionality and business automation using Python, JavaScript, HTML and CSS.
- Analysed client requirements, translated processes into software workflows and provided technical and functional support through implementation.

PRODUCT AND UI PORTFOLIO

Ryd | Founder and Lead Developer: Vehicle rental platform with a Flutter and Dart mobile experience, PHP backend, database and administrative capabilities for listings, rentals and business operations.

Faas | Founder and Lead Developer: Event discovery and booking platform with mobile and web functionality, backend services, database workflows and organiser, ticket and booking management.

Staffly HRMS | Developer: Employee records, administrative tools and database-driven workflows tailored to organisational requirements and user feedback.

Zippy | Creator and Developer: Taxi application created as an independent mobile product.

Active+ | Creator and Developer: Fitness application created as an independent mobile product.

UI Design Portfolio | Designer: User interface design for mobile and web products, including product screens and business workflows. Portfolio available at www.naailnafiz.com.

EARLIER EXPERIENCE

Treetop Hospital | **Executive** **2020**

Managed customer enquiries, complaints, appointments and billing; created standard office templates and a shared Contact Centre call and query log.

Baraka Investments | **Project Coordinator** **2020**

Prepared bids and Bills of Quantities and coordinated project activity, including work involving Bank of Maldives.

Waste Management Corporation | **Commercial Assistant Officer** **2017 - 2019**

Handled customer complaints, billing, registration and commercial correspondence; introduced and managed CAPS Lite to support responsive customer service workflows.

CERTIFICATIONS

CardWizard Certified Technician: One of only three certified CardWizard technicians in the Maldives

Additional certifications: Odoo Functional Certification | QuickBooks Online Certification

LANGUAGES

English, fluent | Dhivehi, fluent